

Terms of service

By using or paying for VikingVPN service, you agree to these terms. Any material changes to these terms will be notified at least one month before the changes are applied. If you wish to exercise your right to reject such changes, you should stop using the service (for refunds, see below).

The service

The VPN service protects personal information with the use of encryption and masks user metadata by hiding the user's IP address and replacing it with one of ours. This replacement address is shared with many other users, which not only protects each individual's user data but also hides his or her pattern of activity. Therefore, the traceable chain between users and their online activity is broken.

We do not block or filter domains except when requested by the owner of an IP address or when known botnet addresses cause our servers to be null-routed by hosting providers.

We do not modify, redirect, or inject data into users' traffic.

Access to the service

To use the service, you need to use your login you get in you order email. User guide and server information in our website.

Payment

We accept payment by crypto payment, Stripe card payment or other alternatives advised in our website.

Refund policy / Complaints

We do not offer refunds! Any complaints of the service contact support@vikingvpn.nu

Privacy

We want you to remain anonymous when using our service, and it is therefore our policy to never store any activity logs or metadata and to have as minimal data retention as possible.

However, when using our payment alternatives Stripe, your bank/these payment providers will process your personal data as controllers of such processing. You can read more about the payment providers on their web-sites.

Disclaimers

VikingVPN reserves the right to modify the service by updating the software or making changes to certain features. We will attempt to prevent interruptions and defects in the service and on our website. Despite our best efforts, the service is provided on an “as is” and “as available” basis, and

we do not guarantee that the service will be available at all times, nor the accuracy of the service or any material provided by the service or on the VikingVPN website. You are solely responsible for your use of the service.

Applicable law and venue

The terms shall be construed in accordance with and governed by the substantive laws of Sweden where infrastructure provided. Crypto payment based under international water. Stripe Payment based under USA.

Contact information

We only offer customer support via email to support@vikingvpn.nu.

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